

# Telehealth Service CoStep

Diagnosis: \_\_\_\_\_  
 Use **Telehealth Service Flowsheet/CoStep** if NOT using Telehealth Home Care Steps® Pathways

Patient Name: \_\_\_\_\_

ID#: \_\_\_\_\_

Completed Telehealth Assessment Checklist  
 Evaluate each outcome every visit or \_\_\_\_\_.  
 Potential Barriers:

Date Telehealth Initiated: \_\_\_\_\_

Date Telehealth D/C'd: \_\_\_\_\_

Reason: \_\_\_\_\_

## GOALS

Client/CG will demonstrate ability to maintain safe and well functioning telehealth equipment in the home.  
 Client/CG will maintain privacy and comfort with telehealth services.

### CLIENT/CAREGIVER OUTCOMES Dates:

Outcome														
1. Client remains a good candidate for telehomecare.														
2. Client/cg agree														
3. Client/cg dem														
4. Client demon														
<b>Equipment</b>														
5. Equipment fu														
6. Equipment is														
7. Patient verbal														
8. Patient verbal														
9. Patient verbal														
<b>Privacy</b>														
10. Home has w														
11. Home remai														
12. Home has co														
13. Home is free														
14. Home remai														
15. Other														

*Telehealth Services CoStep. . .*

- Addresses ATA, CHAP, ANA guidelines
- Ensures consistency among clinicians
- Makes telehealth documentation efficient
- Provides cues for clinicians throughout episode to remember to document re: telehealth needs
- Flowsheet provides for documentation of many encounters and continued appropriateness of telehealth

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Comments (Date) \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### Outcome Codes

Met = ✓  
 Not Met = Variance Code  
 Not Addressed = Blank

### Signatures/Titles:

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### Common Telehealth related Variance Codes: (See entire List of VNA First Variance Codes 1-10 and subcodes)

#### Client/Caregiver

- 3 Cognitive status
- 7.2 Client need more time to "digest" information
- 9.4 Client over
- 7.7 Sensory bar
- 7.11 Poor manu
- 7.13 Mobility p
- 6.1 Client dec

#### Equipment Issues

- 5.1 Malfunctioning equipment
- 5.6 Equipment removed for service
- connected/malfunction
- acks
- ent re: to environmental hazards
- chaotic, noisy, congested
- 10.6 Unsafe for patient: fall risk/electrical hazards

*Use of Variance Codes provides for efficient and consistent documentation reasons for unmet outcomes*